

Dear Customer,

We have made few technical changes in the KASB Direct desktop application. The upgraded **KASB Direct Desktop Application Version 2.0.2_4** is now available for download.

The new version may take 10 -15 minutes to download (depending on your internet connection). We would suggest that you login and upgrade your desktop application anytime during weekend to avoid any inconvenience on Monday morning.

The procedure for downloading is simple. Just login as you do every morning and the system will prompt you with a message that there is a version mismatch and ask you to upgrade. Just press the accept button and the system will automatically upgrade itself. You will have to re-login after the system prompts you that the upgrade is completed. Once you re-login, you will notice the **Version 2.0.2_4** at the top of trading screen indicating a successful upgrade.

NOTE: You may experience slow system response during initial market time on Monday May 10, 2010.

Your feedback about the system is important to us. We encourage you to email your suggestions about the possible improvements that can make KASB Direct a better trading experience. If you have any query, please feel free to email us at kasbdirect@kasb.com or call us at 021-111222001 or 0800-52722.

Thank you for being part of KASB Direct family.

Warm Regards,

The Management

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